

Announcement

End of financial year pricing and processing update

June 2020

Fund managers generally pay a distribution to investors at the end of the financial year. This can be in the form of income distributions and/or realised gain components. We require a complete distribution statement, unit price/valuation and payment from each managed fund we invest in before we can complete our unit pricing and commence processing applications, switches, withdrawals and benefit payments.

During financial year end periods, delays may be experienced (above our normal 7 business day processing time) as audits and determining end of year tax components are finalised by the fund managers.

As a result, we expect that this will result in the confirmation of applications, switches and withdrawal/benefit payment requests to take up to 15 business days to be completed.

Importantly, there is no impact on the timing of when application funds are invested or the date or value of the transactions.

Any delays in confirming an underlying fund manager's unit price will not impact the effective price used to process the application, switch or withdrawal/benefit payment. Valid and complete instructions (including cleared funds for applications) that are received by the cut-off time (12 noon Melbourne time) will be processed at the entry or exit unit price (as applicable) to be applied for that business day.

Unit prices will be updated as they are confirmed for each investment option. Investors can obtain their most up to date valuation by logging into Investor Online at online.genlife.com.au/. If you do not have access to Investor Online, you can arrange for access at online.genlife.com.au/signup/

Investor services

Phone 1800 806 362
Email enquiry@genlife.com.au

Adviser services

Phone 1800 333 657
Email advisers@genlife.com.au

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